

Please complete this form and return to your travel agent when you book your holiday. Travel insurance is a mandatory requirement for joining our holidays, unless the value of your bookings is under AUD \$1000.

HOLIDAY NAME _____ **DATES** _____

Have you travelled with us before? ☐ YES ☐ NO ☐ NOT SURE

PERSONAL DETAILS

Important: please complete your name as it appears on your passport

Title: MR / MRS / MS / MISS / DR / PROF / OTHER : _____

First Name: _____ Middle Name/ s: _____

Last Name: _____

Preferred First Name (otherwise known as) _____

Email Address _____

Sex _____ Date of Birth: ____ day ____ month ____ year

Home Address _____ Suburb _____

State _____ Country _____ Postcode _____

Telephone (home) _____ Telephone (work) _____ Telephone (mobile) _____

Country of Birth _____ Nationality (as per your passport) _____

PASSPORT DETAILS

Note: your passport should have at least 6 months validity for travel to most destinations outside your home country, from your return date of your holiday.

Nationality: _____ Passport Number: _____

Passport Place of Issue: _____ Passport Date of Issue: _____ Date of Expiry: _____

COURIER ADDRESS

Sometimes documents may be delivered by a courier service. Please advise a street address for deliveries during business hours Monday to Friday. A business address is also suitable (only applies to addresses within Australia) ☐ This is a business address ☐ This is a residential address

Business Name (if applicable): _____ Building Name/Level: _____

Street Address (PO Box can not be used) _____

Suburb _____ State _____ Post Code _____

TRAVEL INSURANCE

We require your policy details and a copy of your policy certificate. These details must be provided no later than 60 days prior to departure.

Travel Insurance Provider _____ Policy Number _____

Insurance Provider 24hr Contact Number _____

EMERGENCY CONTACT

Emergency Contact Name in Full: _____ Contact's relationship to you _____

Their Telephone Number: _____

Emergency Contact's address _____

Contact's email _____ Their Other Number e.g Mobile Number _____

ROOM REQUEST:

- ☐ I'd like to book a single room (just for me) ☐ I'd like to book a twin share room (for me and my friend)
☐ I'd like to book a twin share room (with a roommate match) ☐ Multi-Share (3 or more in room) – does not apply to all holidays

CLOSEST MAJOR CITY OF DEPARTURE

- ☐ Adelaide ☐ Brisbane ☐ Canberra ☐ Darwin ☐ Hobart ☐ Melbourne ☐ Perth ☐ Sydney

Other Major City _____

Outside Australia _____

SPECIAL DIET REQUESTS

- | | |
|---------------------------------------------------------------|---------------------------------------------------------|
| <input type="checkbox"/> No special diet needs | <input type="checkbox"/> I do not eat pork |
| <input type="checkbox"/> Vegetarian (no meat / seafood) | <input type="checkbox"/> I do not eat red meat |
| <input type="checkbox"/> Vegan | <input type="checkbox"/> I do not eat eggs |
| <input type="checkbox"/> I do not eat shellfish (crustaceans) | <input type="checkbox"/> Dairy-free diet |
| <input type="checkbox"/> I do not eat seafood | <input type="checkbox"/> Gluten-free diet |
| <input type="checkbox"/> I do not eat chicken | <input type="checkbox"/> I have a nut or peanut allergy |
| <input type="checkbox"/> Other (please specify) _____ | |

Please note: some special diet requests cannot be catered for while touring and/or on modes of transport. Please check with us before booking for any queries about your special diet requests.

FLIGHT INFORMATION:

My seat preference on flights is : ☐ No preference ☐ Window seat ☐ Aisle seat ☐ Other, please detail _____

MY FREQUENT FLYER DETAILS ARE:

Airline 1: _____ Frequent Flyer Number _____

Airline 2: _____ Frequent Flyer Number _____

HOW DID YOU HEAR ABOUT US?

- | | |
|-----------------------------------------------------------|---------------------------------------------------|
| <input type="checkbox"/> Internet Search | <input type="checkbox"/> Newspaper/Magazine/Radio |
| <input type="checkbox"/> I have travelled with you before | <input type="checkbox"/> Family or friend |
| <input type="checkbox"/> Travel Agent | <input type="checkbox"/> Other _____ |

HEALTH & FITNESS

There is a minimum physical ability required for joining our tours. Passengers must be independent, with reasonable fitness. While on tour good mobility is needed for sightseeing excursions, boarding or alighting transport and climbing stairs. You must meet these minimum requirements for general touring. *Note: some tours have physical demands that exceed these minimum requirements. If you are unsure, please check with us prior to booking.*

Following are our minimum fitness requirements. Please advise if you meet these requirements. Can you:

- Walk up to 2 kms, and on uneven surfaces without a mobility aid, duress or needing to take a break? ☐ Yes ☐ No
- Participate in a sightseeing tour on foot with a duration of up to 2-3 hours? ☐ Yes ☐ No
- Stand for extended periods without the need to sit? ☐ Yes ☐ No
- Climb a few flights of stairs without duress and walk up short steep hills? ☐ Yes ☐ No
- Carry your own luggage (up 23kg) and hand luggage without assistance (up to 7kg)? ☐ Yes ☐ No

If you are 70 years of age or older at the time of travel you will need to complete our Fit To Travel form (or 65 years or older for active trips). Please request this form from your travel agent.

Any allergies? ☐ Yes ☐ No If yes, detail: _____

Detail any physical or mental health conditions, including medications, recent surgery, and if you use a CPAP machine:

In some instances, in addition to this booking form we may require that your doctor complete a Fit To Travel form that confirms you meet the physical and mental demands of the tour. If there are changes to your health following submission of this form you must notify us immediately.

OTHER COMMENTS

TERMS AND CONDITIONS

I _____ print name in full, agree to Encounter Travel's Booking Terms and Conditions, and understand the cancellation penalties.

Date Signed: _____ / _____ / _____ Signed: _____

Day _____ Month _____ Year _____

☐ Please include me on your email list for Travel Alerts to receive information about your holidays and general travel updates.

PLEASE RETURN THE COMPLETED, AND SIGNED FORM TO YOUR TRAVEL AGENT.